

Shipping Information

International Orders

Customer is responsible for all duties and taxes when goods enter their country. It is not the responsibility of Arisma.

Dispatch time 1-3 business days once the order is received. All orders will be sent by International Courier via Australia Post.

International shipping is generally 2 weeks. But delays may occur due to cancellation of flights or government restrictions.

Countries not mentioned in the shipping please contact us. We will try our best to get the products to you if possible with our logistics.

Australian Orders

Australian orders are sent via Australia Post and will be with you in 3-5 business days. Interstate orders 5-7 days.

Refund Policy

Arisma guarantees unsurpassed quality and integrity in our products. We offer 100% money back guarantee of complete customer satisfaction within the first 30 days of purchase.

All ingredients used in Arisma are 100 % natural, ACO organic and vegan. Hence slight variation in colour might occur in different batches and production.

At Arisma we take utmost care in preparing our formulas. All our products are hypoallergenic and are suitable to the most sensitive of skins. However, if you the product is not suitable to your skin, please email us customercare@visharts.com for a refund minus shipping and handling. No need to return the product. Refunds will not be issued beyond the 30 day return policy.

Any spillage during shipping please notify customer service customercare@visharts.com we will be happy to assist you.

Thank you for your custom.

LOVE

ARISMA